



## **Information Network of Kansas Board of Directors**

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Kansas Information Consortium  
General Manager's Report

Month ending August 31, 2007

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**For the month ending August 31, 2007**

*Attachments following end of report\**

## **Executive Summary**

Kansas.gov has had a productive summer! Some of the highlights for August include:

- ~The District Court project continues to grow, with 20 courts online as of August 25, and 45 contracts are in the process of being completed.
- ~Lisa Counts presented the Content Management System at the August ITAB meeting.
- ~Also, the staff presented the Content Management System (CMS) on August 23 to the Ethics Board, SRS, and to Jim Hollingsworth for INK. Current plans are to pilot the program with the Ethics group and with the INK Board Web site. SRS has requested another meeting and we will also be actively working with other partners who have interest in the CMS. KCIJIS (Gordon Lansford) has already asked to sign up to use the tool.
- ~ We are actively interviewing for the positions of Director of Marketing/Portal Operations, Developer and Technical Analyst and should have most positions filled by early September.
- ~Had a productive business planning session between the INK Executive Director and the KIC management team in August.

Please contact me if you have any questions at 785.296.5275 or via email at [lisa@ink.org](mailto:lisa@ink.org).

Respectfully Submitted,

*Lisa R. Counts*

Lisa R. Counts, General Manager

# **New Service Requests & Contracts for Approval**

## **Service Requests**

**Date Proposed: September 4, 2007**

**Request Number: 01-2007**

**Rate Period: 1/1/2007 to 12/31/2007**

### **Summary:**

In concurrence with the Information Network of Kansas (INK) Enabling Statute, Bylaws, General Policies and Principals, Network Manager RFP and Network Manager Contract, the Kansas Information Consortium, Inc. (KIC) being so authorized as the Information Network of Kansas Network Manager (INKNM) does request that the Board of Directors of the Information Network of Kansas consider to approve and authorize the INKNM to create, implement and offer to the public the INK services proposed in this document. Such funds collected for INK services by the INKNM will be used to cover expenditures incurred by the network as specified in the Information Network of Kansas Network Manager Contract. All parties understand that the rates requested in this document per service are the maximum allowed and will be published in the INK fee schedule and INK Customer Contracts. The INKNM reserves the right at its own expense to offer any and all INK services at any rate less than the maximum amount approved in this and any future rate requests.

### **No Service Requests for August**

### **Contracts**

#### **NEW:**

#### **Brown County District Court Searches**

Brown County requests INK assistance for providing online district court searches.

#### **Doniphan County District Court Searches**

Doniphan County requests INK assistance for providing online district court searches.

#### **Marshall County District Court Searches**

Marshall County requests INK assistance for providing online district court searches.

#### **Nemaha County District Court Searches**

Nemaha County requests INK assistance for providing online district court searches.

#### **Stafford County District Court Searches**

Stafford County requests INK assistance for providing online district court searches.

## New Applications Deployed

<b><u>Month</u></b>	<b><u>Service</u></b>	<b><u>Description</u></b>	<b><u>Agency</u></b>	<b><u>Portal Theme</u></b>
August	Douglas County District Courts	Court Record Searches	Douglas County	Judicial
August	Woodson County District Courts	Court Record Searches	Woodson County	Judicial
August	Riley County District Courts	Court Record Searches	Riley County	Judicial
July	SOS UCC XML Change	Partner requested change for backend changes.	Secretary of State	Kansas Business Center
July	KDHE License Renewals	Adult Care Home Administrators, Audiologists, Dietitians and Speech-Language Pathologists can now renew licenses online.	Kansas Dept. of Health and Environment	Environment
July	SOS Name Changes	Businesses can now change their names online.	Secretary of State	Kansas Business Center
June	License Renewals	Realtors have the ability to renew their license.	Real Estate Commission	Kansas Business Center
June	Business Dissolutions	Business Dissolutions allows business entities to dissolve, cancel, or withdraw	Secretary of State	Kansas Business Center
June	Online Energy Conference Registration	Online Energy Conference Registration.	Corporation Commission	Kansas Business Center
June	EMSAK Conference Registration.	EMSAKM conference registration.	Division of Emergency Management	Infrastructure
June	Unemployment Insurance Contributions Payment Warehousing.	Kansas businesses will be able to schedule unemployment insurance contributions for payment using the KanPay payment portal	Department of Labor	Kansas Business Center
May	Real Estate Appraiser License renewals	Real Estate appraisers will have the ability to renew their license.	Kansas real Estate Appraisal Board	Kansas Business Center
May	Pesticide Dealer registration	Allows pesticide dealers to register online	Kansas Department of Agriculture	Environment
May	Gove County District Court Searches	Court Record Searches	Gove County	Judicial
May	Ellis County District Court Searches	Court Record Searches	Ellis County	Judicial
May	Reno County District Court Searches	Court Record Searches	Reno County	Judicial
May	Trego County District Court Searches	Court Record Searches	Trego County	Judicial
May	Rooks County District Court Searches	Court Record Searches	Rooks County	Judicial
April	License Renewals <a href="http://www.kansas.gov/ksbtp/">http://www.kansas.gov/ksbtp/</a>	Retired and Disabled licensees can now renew online.	Kansas Board of Technical Professions	Kansas Business Center
April	District Court Searches <a href="https://www.accesskansas.org/countyCourts/search.html">https://www.accesskansas.org/countyCourts/search.html</a>	Lyon County District Court Searches	Lyon County	Judicial

April	KanPay Express Service Conference Registration	Kansas Corporation Commission (KCC) online Conference Registration	Kansas Corporation Commission (KCC)	Infrastructure
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## Applications In Development

<b><u>Service</u></b>	<b><u>Agency</u></b>	<b><u>Portal Theme</u></b>	<b><u>Targeted Deployment (quarter)</u></b>
Governor Grants	Office of the Governor	Infrastructure	Q2
Criminal History Record Search	Dept Health & Environment	Environment	Q3
Annual Reports	Board of Nursing	Health and Human Services	Q3
Change of Address	Dept Health & Environment	Environment	Q3
License Registration	Dept Health & Environment	Environment	Q3
Dental License Renewal	Kansas Dental Board	Kansas Business Center	Q4
Ambulance License Renewal	Kansas Board of Emergency Medical Services	Health and Human Services	Q1 2008
Point-to-Point Criminal History	Bureau of Investigations	Judicial	Q3

## Project Change Requests

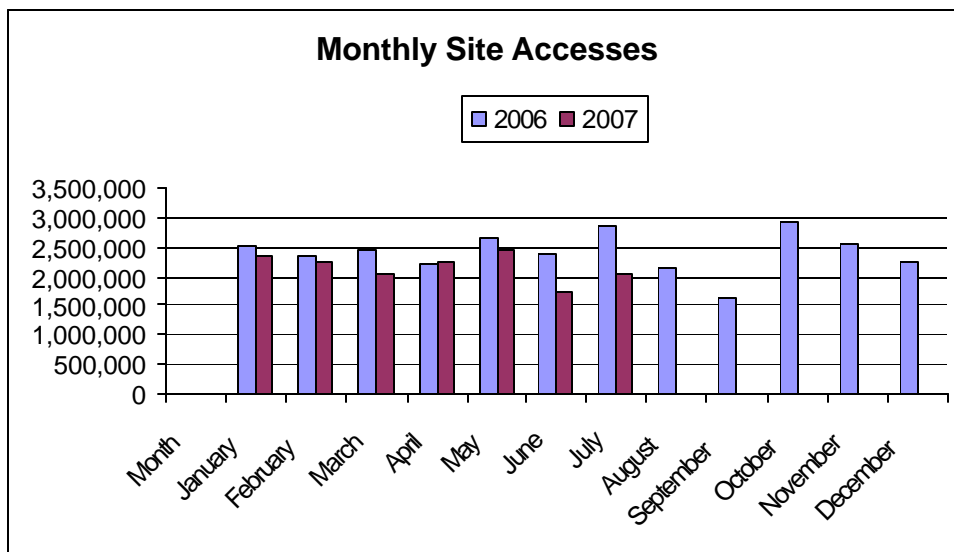
<b>Requests from partners to change applications currently in production</b>			
<b><u>Application</u></b>	<b><u>Agency</u></b>	<b><u>Change Request</u></b>	<b><u>Targeted Deployment (quarter)</u></b>
Verification Search	Behavioral Science Regulatory Board	Verification Searches	Q3 Launched
Drivers Licenses	Kansas Dept. of Revenue	Driver's License Reinstatements	Q3 Launched
License Renewals	Kansas State Board of Healing Arts	August 2007 Mods	Q3 Launched
Kann Check	Kansas State Board of Nursing	Nov. 2006 Modules	Q3 Launched
Web site	Kansas Legislature	Web site Changes	Q3
License Renewal	Kansas Real Estate Commission	Modify Admin Site #2	Q3
License Renewal	Board of Technical Professions	Change Confirmation	Q3
Annual Reports	Secretary of State	Global Template Changes	Q3
Firm Renewals	Board of Accountancy	Add Out of State	Q3
Annual Reports	Secretary of State	Add PA type	1Q 2008

License Verification	Behavioral Sciences Regulatory Board	Change Search Functionality	Q3
District Court Record Search	Office of Judicial Administration (OJA)	Disclaimer Modifications	Q2
Articles of Incorporation	Secretary of State	Add another officer (Statutory)	Q2 Launched
Resident Agent	Secretary of State	Resident Agent Change Rules (Statutory)	Q2 Launched
Resident Agent / Resident Officer	Secretary of State	Resident Agent /Resident Office Change Rules (Statutory)	Q2 Launched
License Verification	Behavioral Science and Regulatory board	Search Changes	Q3 Launched
Firm License renewals	Board of Accountancy	Out of State renewals	Q3
WebFile	Department of Revenue	Statutory Changes	Q4
WebFile	Department of Revenue	Business Enhancements	Q4
Registered Offender	Bureau of Investigation	Statutory Change	Q3
License Verification	Dental Board	Display License Type	Q3
Secretary of State Letters of Good Standing and Certificate of Good Standing	Secretary of State	XML Change	Q3 Launched
KDHE Website	Dept of Health and Environment	Modify Text	Q3
BOHA Website	Board of Healing Arts	Error Pages	Q3
SOS Certificates of Good Standing and Letters of Good Standing	Secretary of State	Remove Governor's Seal	Q3 Launched
Highway Patrol Crash Logs	Highway Patrol	Modify Text	Q3 Launched 07/25
KSBN License Renewal	Kansas Board of Nursing	Wording Changes	Q3 Launched
KREC	Kansas Real Estate Commission	Modify Admin Site	Q3 Launched
KREC	Kansas Real Estate Commission	Change Disciplinary Text	Q3

KREC	Kansas Real Estate Commission	Change Business Flow	Q3
KSOS	Kansas Secretary of State	Remove Online Demos	Q3 Launched

## Service Visits





## Support Statistics

<u>Month</u>	<u>Live Chat</u>	<u>Email</u>	<u>Cases Reported</u>
August	48	320	32

## Marketing

The Creative Services team has been working on marketing materials for the upcoming PKI Clinic in October.

We are ordering Kansas.gov logo shirts for portal staff, Board members, etc.

We have been ramping up material for the online Partner Resource Center to assist our partner with several informational topics.

The Customer Service and Marketing teams are developing a training program tailored to the County Treasurer Property Tax system. We are presenting a Web Conference training session in early September. This will be for all counties currently using our system, and any new counties that are interested.